



# California Department of Health Care Services

September 2011

California Department of Health Care Services



# Overview of Medi-Cal Fraud and Abuse

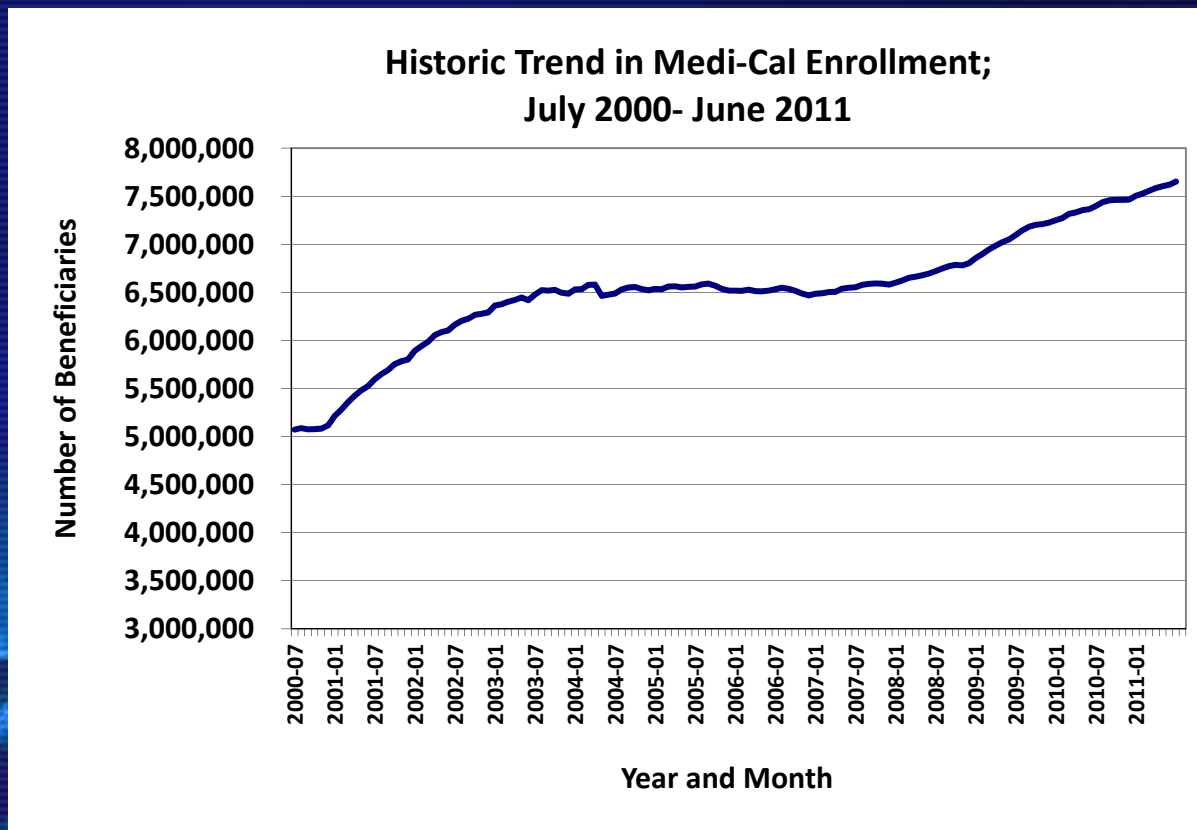
Karen Johnson  
Chief Deputy Director  
Department of Health  
Care Services

# Medi-Cal – since 1966

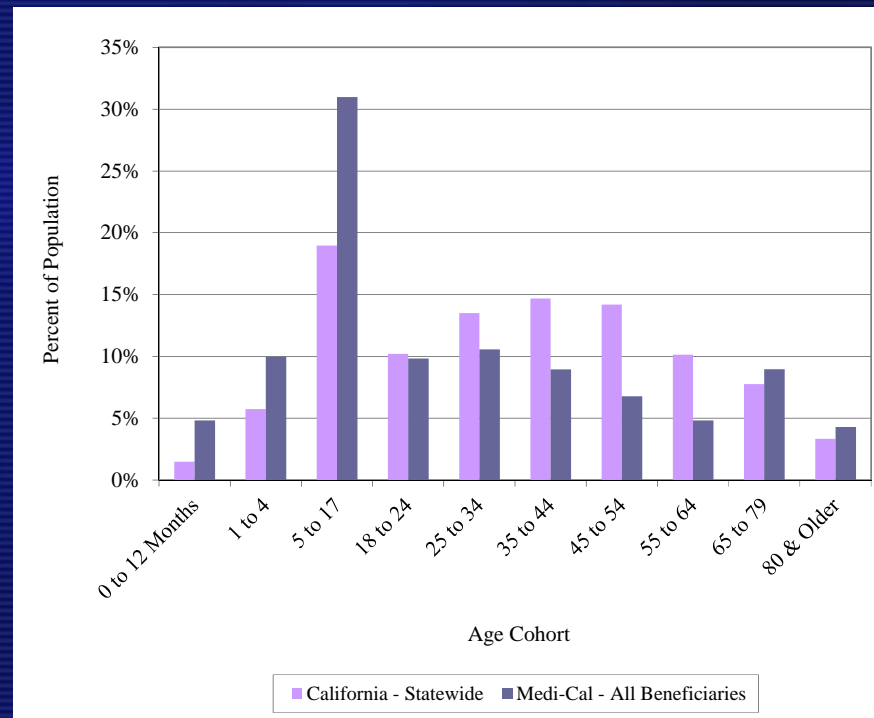
Created by the Social Security Act  
of 1965 as part of the Great  
Society Program under LBJ



# Trends in Enrollment

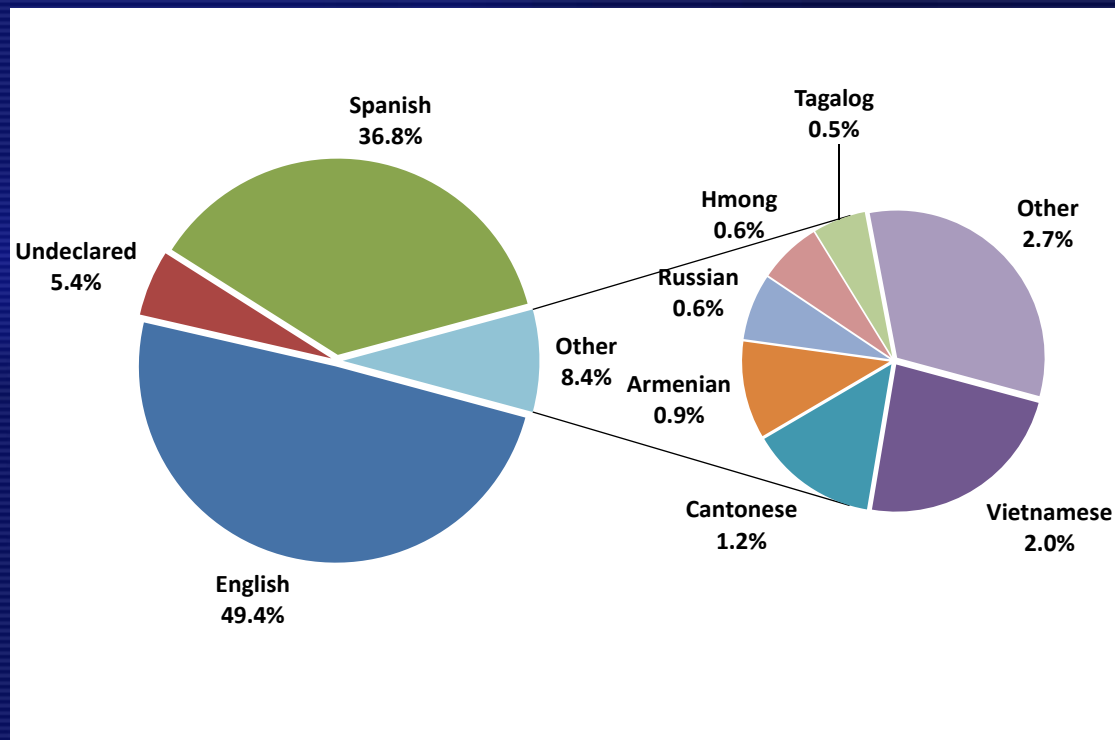


# Geographic Distribution of Medi-Cal Population by Age





# Medi-Cal Population by Primary Language



# Audits and Investigations

## Mission

- Quality of Care
- Fiscal Integrity

- Goal
  - Improve
    - Efficiency
    - Economy
    - Effectiveness



# Investigations Branch

Detects and prosecutes \$40 million in annual fraud.





# Investigations Branch

IB works with multiple  
branches of Law  
Enforcement



# Financial Audits Branch

Performs financial reviews and audits of institutional providers.



# Medical Review Branch

- Conducts audits and reviews of billing patterns for a wide-range of providers.
- Performs audits for recovery
- Educational activities to deter and prevent fraud

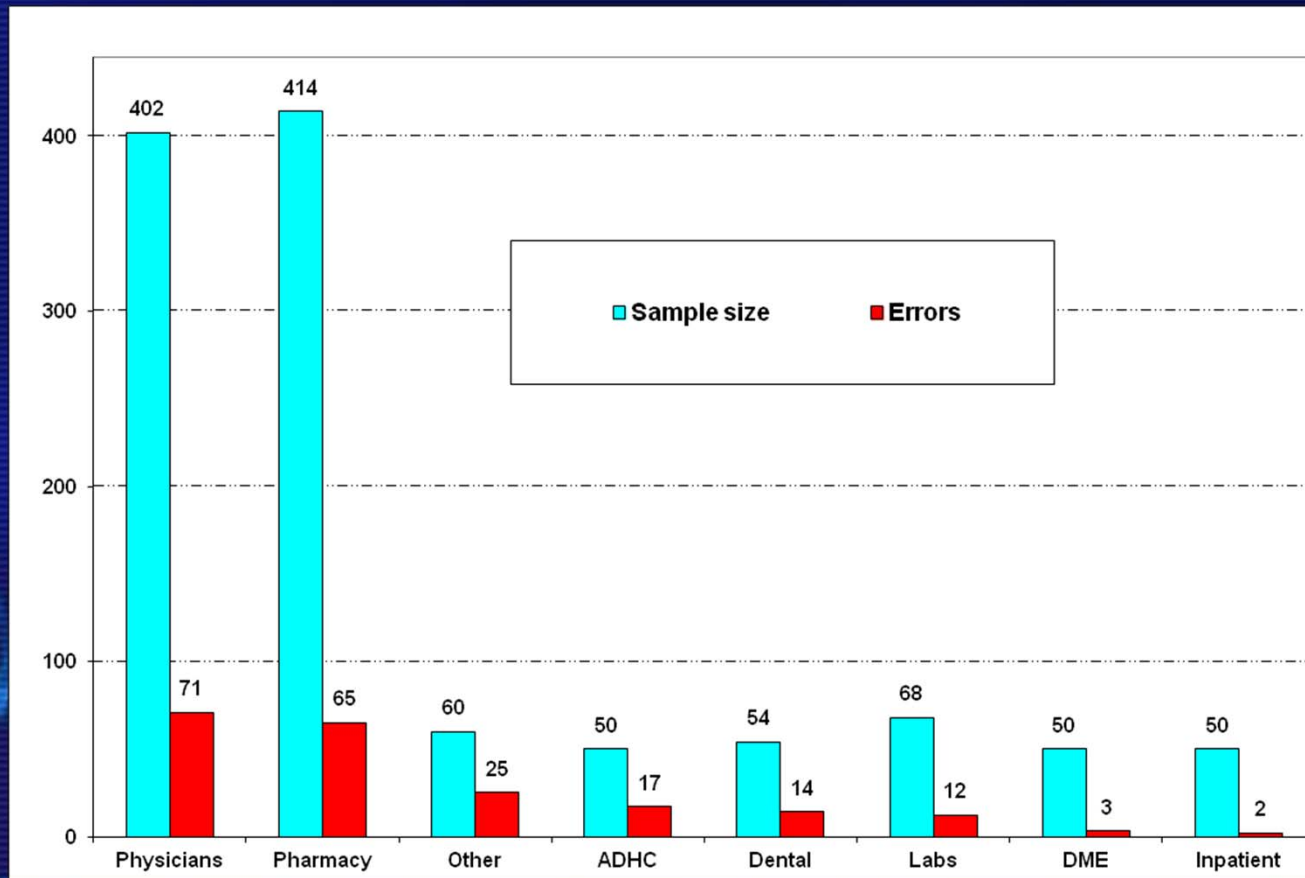


# Purpose of MPES

- MPES estimates dollar loss in Medi-Cal
- It breaks down the estimated payment error rate into non-fraud and potential fraud
  - The potential fraud subset is a unique MPES feature.
- It enhances anti-fraud efforts and prevention by identifying areas of exposure and risks.



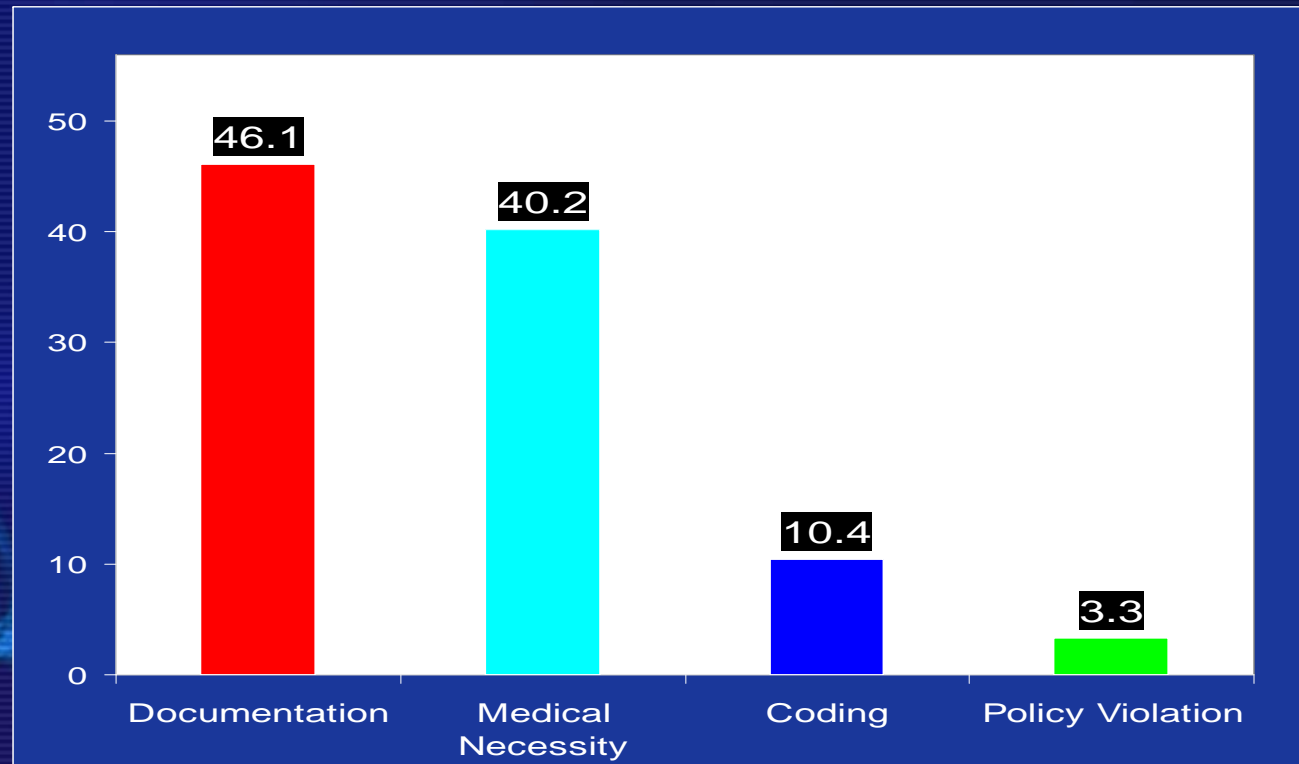
# Errors by Provider Type



Source: MPES 2007



# Primary Types of Errors



- Source: MPES 2007

# Community Outreach

- Provider Education
- Consumer Education



# Resources

- **Stop Medi-Cal Fraud**
  - [stopmedicalfraud@dhs.ca.gov](mailto:stopmedicalfraud@dhs.ca.gov)
  - 1-800-822-6222
- **Medi-Cal**
  - <http://www.medi-cal.ca.gov>
    - **Provider Manual**
      - Part I , Medi-Cal Program and Eligibility
      - Provider Relations Directory
- **Affiliated Computer Services (ACS)**
  - 1-877-414-2676
  - 8 a.m. to 8 p.m. EST, Monday through Friday, except holidays
  - <http://www.acs-inc.com>



# DHCS Objective

- “The objective of DHCS is to prevent fraud and abuse by educating providers and consumers about their roles and responsibilities within the Medi-Cal Program.”

